



ResMed 30 Day Mask Swap Program – Therapy Plans

Terms and conditions

1. ResMed Asia Pacific ABN 86 070 076 470 of 1 Elizabeth Macarthur Drive, Bella Vista NSW 2153 (**ResMed sleepvantage**) offers a 30 Day Mask Swap Program to customers on a ResMed Therapy Plan who are not completely satisfied with their new ResMed mask received between 28 October 2020 and 31 December 2024, subject to these terms and conditions (**Offer**).
2. Under the Offer, if a customer received a ResMed mask set out in the table in paragraph 3 as part of their ResMed Therapy Plan, and is not completely satisfied, they may swap their ResMed mask with another eligible ResMed mask from their ResMed Authorised Dealer, at their expense, provided:
 - a) the customer contacted the ResMed Authorised Dealer if they experienced any issues which required support and possible solutions;
 - b) the ResMed mask is returned within 30 days of receipt;
 - c) there is no damage as a result of improper use or contamination due to cigarette, pipe, cigar or other smoke;
 - d) the customer has provided the ResMed Authorised Dealer with proof of the invoiced ResMed mask that was returned; and
 - e) the new mask requested is an option offered under their ResMed Therapy Plan (i.e. no swap between AirFit and AirTouch masks, and no swap between masks that are compatible and incompatible with AirMini).
3. The Offer:
 - a) applies only to the ResMed masks set out in the table below:

Product Code	Description
38824	AirFit P10 AirMini Mask Pack*
63875	AirFit P30i: Standard
63876	AirFit P30i: Small
62904	AirFit P10
62914	AirFit P10 for Her
63520	AirFit N20 for Her: Small
63521	AirFit N20: Medium
63522	AirFit N20: Large
63723	AirFit N20 Classic: Small
63724	AirFit N20 Classic: Medium
63725	AirFit N20 Classic: Large
63825	AirFit N30i: Standard
63826	AirFit N30i: Small
64206	AirFit N30



38878	AirFit N30 AirMini Mask Pack*
64645	AIRFIT F40: SW/STD
64646	AIRFIT F40: M/STD
64647	AIRFIT F40: L/STD
63336	AirFit F30i: S/SML
63337	AirFit F30i: S/STD
63338	AirFit F30i: M/STD
63339	AirFit F30i: W/STD
63340	AirFit F30i: M/LGE
63375	AirFit F30i NM: S/SML
63376	AirFit F30i NM: S/STD
63377	AirFit F30i NM: M/STD
63378	AirFit F30i NM: W/STD
63379	AirFit F30i NM: M/LGE
64126	AirFit F30: Small
64127	AirFit F30: Medium
63430	AirFit F20: Small
63431	AirFit F20: Medium
63432	AirFit F20: Large
63433	AirFit F20 for Her: Small
63434	AirFit F20 for Her: Medium
64037	AirFit F20 NM: Small
64038	AirFit F20 NM: Medium
64039	AirFit F20 NM: Large

* Compatible with AirMini only and is only available on AirMini Therapy Plans.

- b) is not valid with any other ResMed sleepvantage offers;
- c) is open to Australian and New Zealand residents aged 18 years or over only; and
- d) is limited to one mask swap per customer per year, as part of ResMed’s Therapy Plans.

4. ResMed may change the ResMed masks listed in 3(a) at any time, without formal written notice.